

### End User Repair

PLEASE USE BLOCK CAPITALS. Missing or inaccurate information may delay the repair.

If you discussed this repair with us, you will have been provided with a Support ID. Please quote it here:

SID

Company Name

Address

Post Code

ContactName

Telephone

E-mail Address (For Quote)

Model Number

Serial Number

Purchase Date

Description of Fault

Accessories

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

Please Tick

Docking Station

USB Lead

Batteries

Memory Card

Capacity \_\_\_\_\_ Gb

Other

#### Return address

Olympus Service  
Unit 6 Titan Court  
Laporte Way  
Luton  
Bedfordshire  
United Kingdom  
LU4 8EF

### Important

- To avoid damage in transit we ask you to ensure the equipment is carefully packaged. We are unable to accept liability for articles that arrive in a damaged condition due to poor or inadequate packing. We also recommend you take out relevant insurance against loss/damage to you consignment.
- Faulty accessories (e.g. Batteries and/or USB leads) are not included in the fixed priced repair cost the dictation machine and will be charged separately.
- Any product(s) returned for a chargeable repair that are then later rejected by the customer will incur a cost of **£15.00** (£12.50 + VAT) to be returned un-repaired.