

### Dealer Repair

PLEASE USE BLOCK CAPITALS. Missing or inaccurate information may delay the repair.

If you discussed this repair with us, you will have been provided with a Support ID. Please quote it here:	SID
Your reference number	

Your Company Name

Address

Post Code

Contact Name

Telephone

E-mail Address

Your Customers Name

Address

Post Code

**Return device to**

**us, the dealer**

**the end user, but send all invoices & quotations to us (the dealer)**

Model Number

Serial Number

Purchase Date

Description of Fault

**Accessories**

Docking Station

USB Lead

Batteries

Memory Card

Other

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

Please Tick

Capacity \_\_\_\_\_ Gb

**Return address**

Olympus Service  
 Unit 6 Titan Court  
 Laporte Way  
 Luton  
 Bedfordshire  
 United Kingdom  
 LU4 8EF

**Important**

- To avoid damage in transit we ask you to ensure the equipment is carefully packaged. We are unable to accept liability for articles that arrive in a damaged condition due to poor or inadequate packing. We also recommend you take out relevant insurance against loss/damage to you consignment.
- Faulty accessories (e.g. Batteries and/or USB leads) are not included in the fixed priced repair cost the dictation machine and will be charged separately.
- Any product(s) returned for a chargeable repair that are then later rejected by the customer will incur a cost of **£15.00** (£12.50 + VAT) to be returned un-repaired.